

Propulse Ear Irrigator Warranty

Warranty

Propulse® Ear Irrigator carries a twelve months warranty (*subject to conditions) from the date of original purchase. Should any defect arise due to faulty material or workmanship, Mirage Health Group will, upon receipt of the faulty Propulse® Ear Irrigator, proof of purchase, information relating to the nature of the fault and details of where the item was purchased, rectify the fault at no cost to you.

Should any of the "Accessory" items (listed below) prove to be faulty as a result of defective material or workmanship, Mirage Health Group will rectify the issue free of charge upon receipt of the faulty accessory (*subject to conditions).

"Accessory" items are: Footswitch; Reservoir / Tank and Lid; Mushroom Valve and Washer; OrX™ Tip; Power Supply Lead and Power Transformer. *Conditions of Warranty (applicable to Propulse® Electronic Ear Irrigator and "Accessory" items).

The warranty does not cover:

- Accidental damage or damage caused by misuse.
- Faults caused due to lack of maintenance.
- Damage caused by using the Propulse® Ear Irrigator for any use other than its intended use.
- Damage caused as a result of repair by any unauthorised agents ONLY Mirage Health Group should undertake repairs.
- Damage caused by the use of accessories / cleaning products that have not been recommended by Mirage Health Group as suitable for your model irrigator.

This warranty is in addition to, and does not diminish your statutory or legal rights.

Notes

Be sure to check the Propulse Ear Irrigator and all "Accessory" items prior to each use. If any damage is evident the Propulse Ear Irrigator should NOT be used until replacement parts have been fitted. Only Propulse branded items should be used with the Propulse Ear Irrigator.

The Propulse Ear Irrigator is not user repairable and should be returned to your Propulse supplier or Mirage Service Centre (UK only) for service/and or repair:

Mirage Service Centre

11 Tewin Court,
Welwyn Garden City,
Hertfordshire
AL7 1AU
UK

The mushroom valve and washer wear through normal use and may need changing. You can purchase replacement mushroom valves and washers in packs of 5 from your Propulse supplier or from Mirage Health Group. There are two types of mushroom valves and washers:

KIT1006 – for use with the Propulse II, III & NG Electronic Ear Irrigators only
KIT5011 – for use with the Propulse G5 & PP17 Electronic Ear Irrigators only

mirage®
Health Group

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