

CIP-002G2C (31693000)  
CIP-004G2C (31693001)

# G2CALL+

## QUICK GUIDE

### FOR IP CAMERAS



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## G2Call+ App Installation

Install the "G2CALL+" App on your smartphone. You can download the App from Google Play or Apple Store.

Once installed on your smartphone, start the app. When you start the app for the first time, various permissions will be requested. It is important to grant all permissions for the correct functioning of the App.

## User registration by e-mail

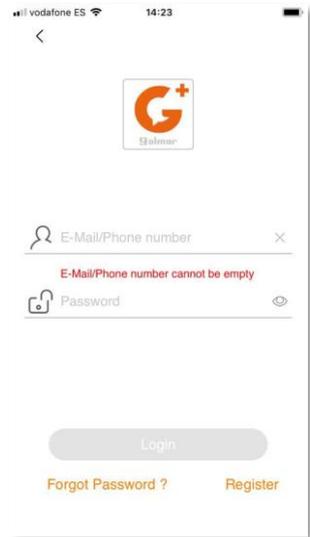
In order to manage an installation via the APP, you need to create a G2Call+ user account. To do this, follow the steps described below.

1. Click on the "Account login" option that appears on the initial screen.



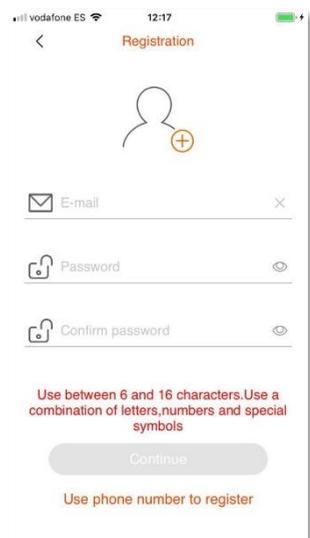
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2. Click on the "Register" option.



3. At this point the APP will ask you to fill in the fields: e-mail and password (twice). Once completed, click on the "Continue" option.

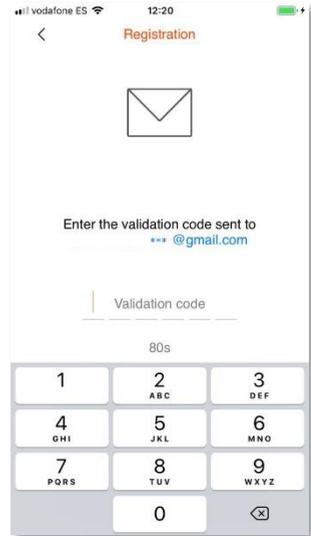
**IMPORTANT:** Register an e-mail address that is easy to access. In the next step you will need to enter a validation code which will be sent to the registered e-mail address.



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4. When you click "Continue", the APP will ask for a validation code.
5. Check the incoming mail for the code to be entered (if you check it with your own Smartphone, do not close the APP, keep it in the background).
6. Enter the validation code and accept the terms, conditions and privacy policy of the application. After that, click on "Register".
7. Registration completed. Click "OK". The user is now created and logged in.



## How to add one camera

To add a camera, tap on the "+" symbol on the main screen.



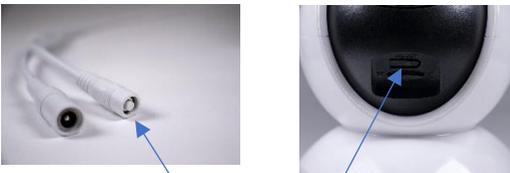
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The QR code reader on your mobile device will automatically open. Locate the QR code on the camera and scan it.

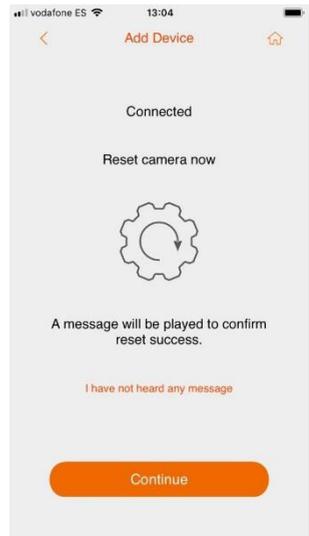
By scanning the QR code, the App checks the status of the device and continues the installation process.



At this point it is recommended to reset the camera by pressing the reset button for a few seconds. You will hear the message "Reset success" and after a few seconds... "Please use mobile phone for wifi configuration". Click on "Continue".



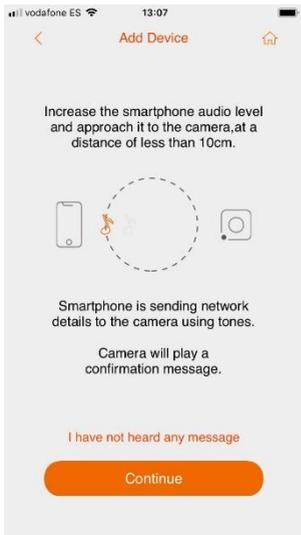
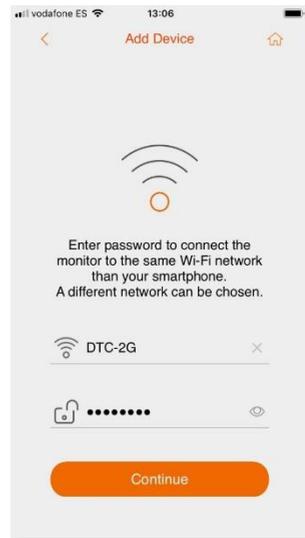
RESET BUTTON



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Enter the password for your Wifi network. Please note that your mobile device must be connected to the 2.4GHz band for the installation to be successful.

When you click on "Continue" your mobile phone will start beeping in order to connect the camera to your wifi network. Wait a few seconds until you hear the messages: "Please wait for Wifi ... connecting"... and a few seconds later: "Please wait for internet connecting...".

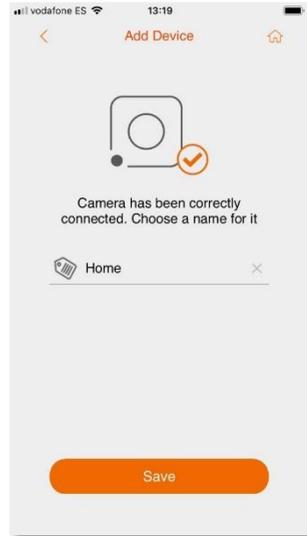


...

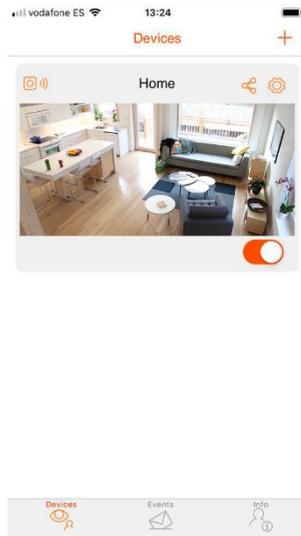


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In case of a successful connection, the camera will emit the message "Internet connected. Welcome to use cloud camera". Assign a name to your camera below.

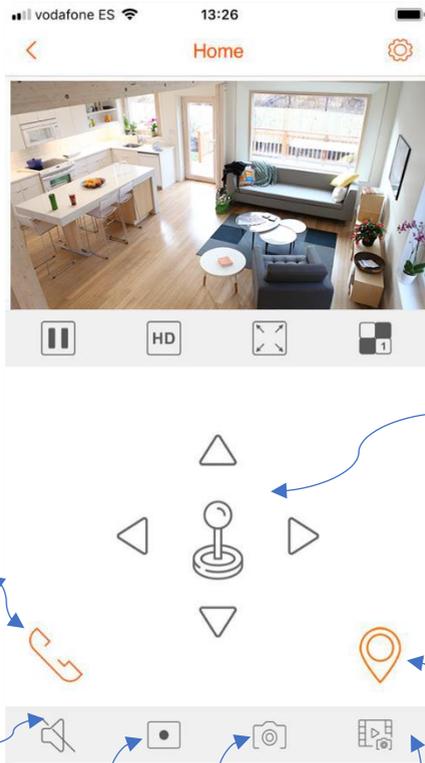


When you click on save, your camera will appear on the main screen. If you have more cameras, repeat the installation process and the cameras will be added in list mode on this main screen.



Click on the camera image to view live video.

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Virtual joystick for P/T camera movement (works only on compatible models)

Start speech audio channel

Preset Configuration

Audio control

Recording video clips

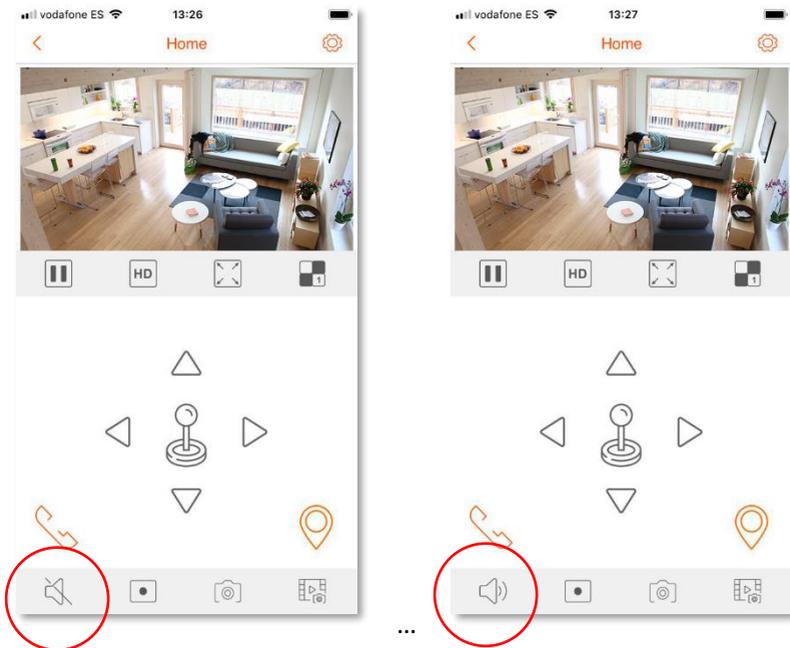
Snapshot capture

Playback of recordings

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### How to open the audio channel for listening.

By default, the listening audio channel is closed (speaker symbol disabled). To listen, simply click on the speaker symbol to enable it.

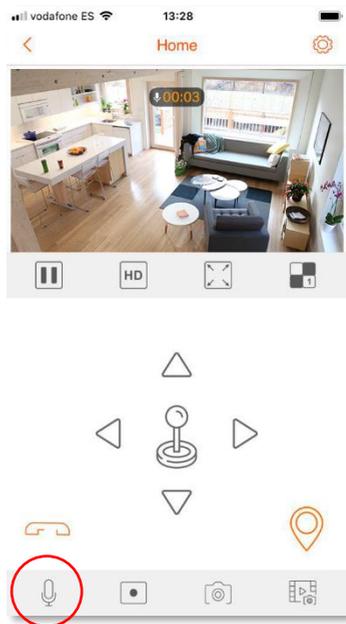
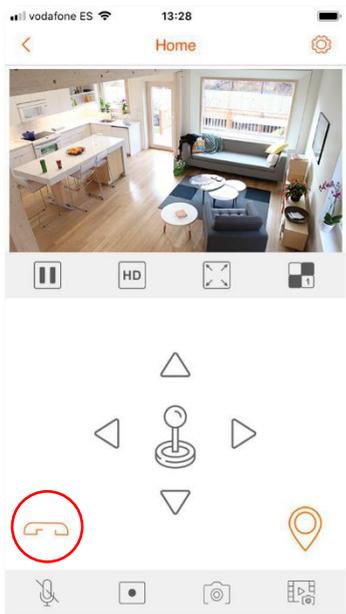


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## How to open the audio channel for speech listening.

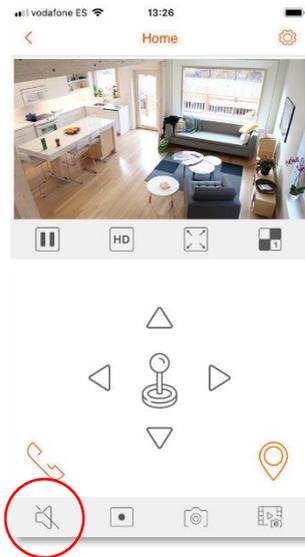
If you want to be able to intercommunicate with your camera (listen audio and be able to talk), press the telephone symbol (call) and the listening channel will be opened automatically (microphone symbol disabled).

A second confirmation is necessary to enable the microphone of your telephone and thus establish the speech channel. Press on the microphone symbol and the microphone will be enabled.



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To end the intercom, press on the telephone symbol and all audio channels will be closed and return to their initial state.

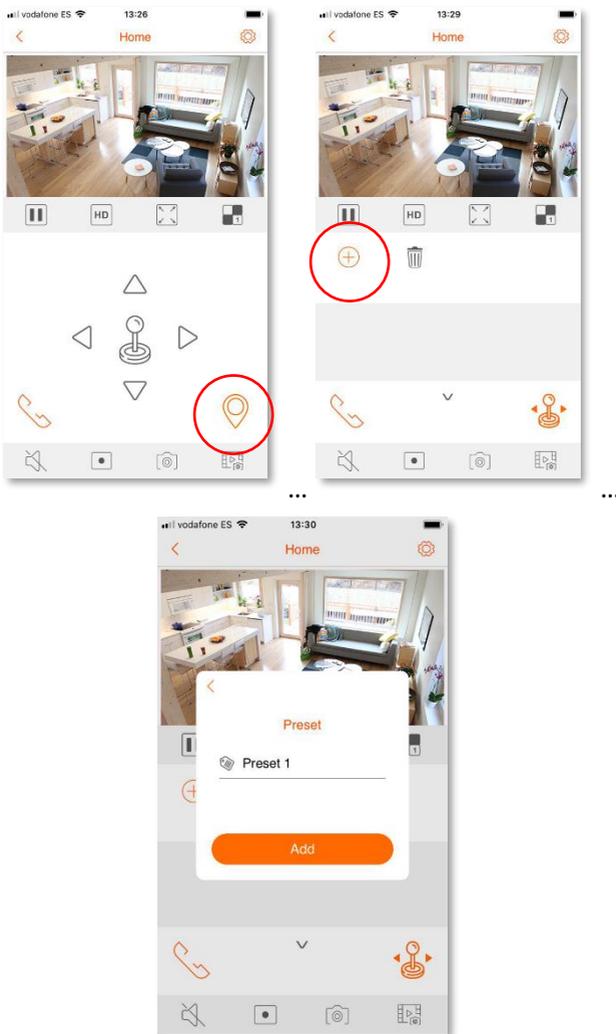


### Preset settings

In the case of a pan/tilt camera, it is possible to set positions in memory so that they can be activated as required.

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To set a preset, position the camera in the desired vertical / horizontal orientation and click on the preset configuration symbol. Click on the "+" symbol to add a new preset and then name it.

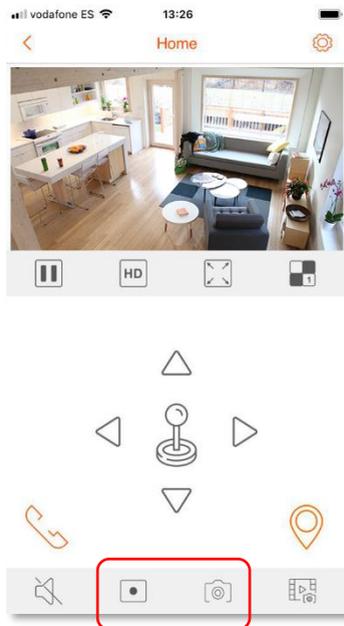


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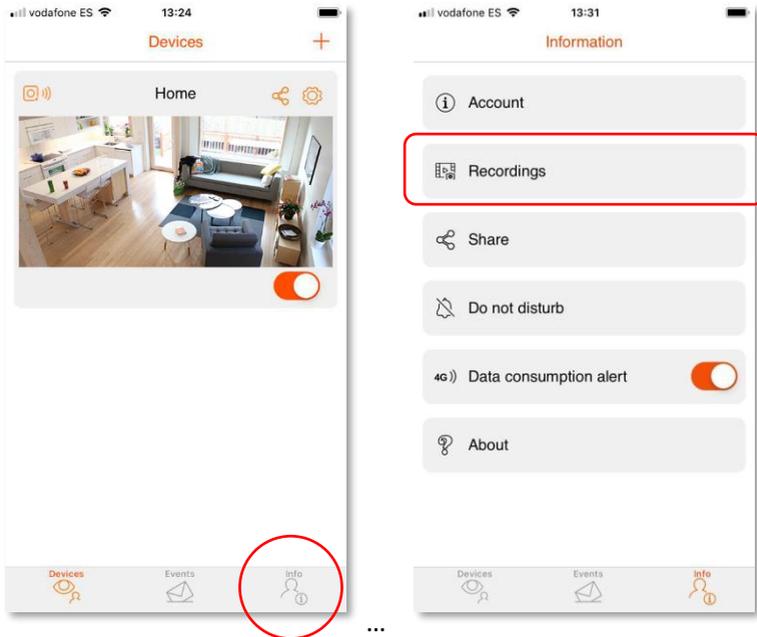
## How to capture live image and video

If you want to capture an image or make a video clip of something that is happening while you are connected to your live camera, simply press the corresponding button in the bottom bar and the images or videos will be stored on your phone.



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To view these types of recordings, press "Info" on the main screen and then "Recordings".

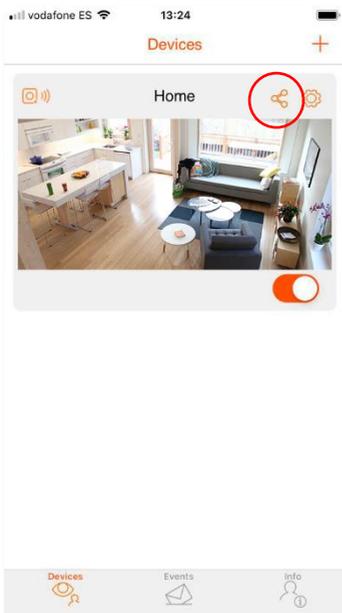


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## How to share the camera with other users

It is possible to share your camera with other family members or friends. To do this, you will need to install the G2Call+ App and create new user accounts as described at the beginning of this quick guide.

Once the users have been created, click on the "Share" button at the top right of the screen.



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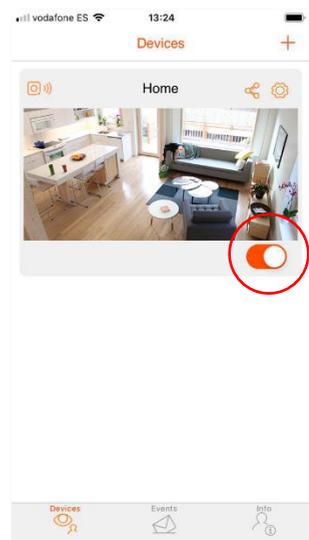
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Now you can share your camera in different ways:

- By scanning the QR code that appears on your screen with the mobile phone of the user you want to share the camera with, using the "Add device" function on the mobile phone.

- Capturing the QR code and then sharing it with the interested person/s.

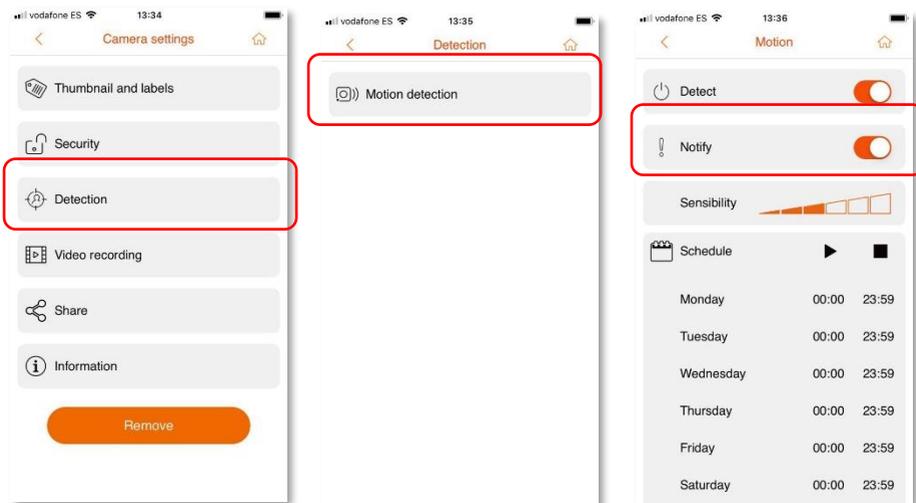
If you want to temporarily stop sharing video from your camera you can disable it using the control on the main screen. Notifications and audio will still be shared.



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## How to activate notifications

By default, motion detection notifications are disabled. You can activate/deactivate them at your convenience by accessing the camera settings (gear symbol at the top right) and then click on "Detection", "Motion detection" and "Notify".

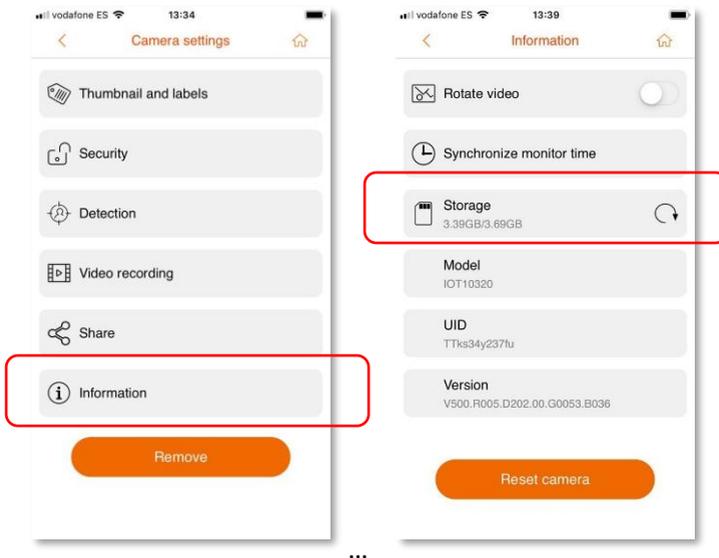


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## How to make local recordings on micro SD card

To make recordings on a micro SD card, proceed as described below.

1. Disconnect the camera from its power supply.
2. Insert the micro SD card into the slot.
3. Power the camera again and wait for it to come online.
4. Go to the camera settings (gear symbol at the top right) and then click on "Information", "Storage" and format the card.



To set the recording mode (continuous, motion detection or scheduled), select "Recordings" in the menu above.

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## How to play back the images recorded on the micro SD card

To play back the videos stored on the micro SD memory card, select the symbol at the bottom right in the main camera view.

