golmar

G2call+ Outdoor Wi-Fi Camera

CIP-102G2C+

USER MANUAL

INDEX

1. ELECTRICAL AND USAGE SAFETY

- Only use a suitable and approved 12 VDC power supply.

- Do not connect the equipment to a different voltage.

- Do not handle the device or connections with wet hands.

- Avoid damaging the power cable.

- Disconnect the power supply before performing any maintenance.

- Do not open or modify the equipment.

- Install the camera on a firm surface.

2. PACKAGE CONTENTS

Before installing the camera, check that the package contains the following items:

- CIP-102G2C camera
- 12Vdc / 1A power supply
- Anchors and screws
- Installation manual

3. G2CALL+ APP INSTALLATION

Install the "G2CALL+" app on your smartphone. You can download the app from Google Play or the Apple Store.

Once installed on your smartphone, launch the app. When you launch the app for the first time, you will be asked for various permissions. It is important to grant all permissions for the app to function properly.

4. USER REGISTRATION VIA EMAIL

In order to manage an installation using the app, you need to create a user account in G2Call+. To do this, follow the steps described below.

1.   Tap the "Account login" option that appears on the home screen.

2.   Tap the "Register" option.
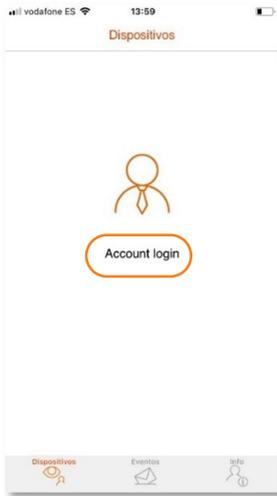
At this point, the app will ask you to fill in the fields: email and password (twice). Once completed, click on the "Continue" option.

IMPORTANT: Register an email address that is easy to access. In the next step, you will need to enter a validation code that will be sent to the registered email address.

When you tap "Continue," the app will request a validation code.

5. Check your inbox for the code to enter. (If you are checking your email on your smartphone, do not close the app; keep it running in the background).

6. Enter the validation code and accept the terms, conditions, and privacy policy of the application. After that, click "Register.".

7. Registration complete. Tap "OK." . The user will be created and logged in (session started).

5. ADD A CAMERA TO G2CALL

At this point, it is recommended that you restart the camera by disconnecting and reconnecting the power supply.

After a few seconds, you will hear the message "Please use mobile phone for configuration.".

If you do not hear the above message, reset the camera by pressing the reset button located on the camera cable. You will hear a confirmation beep and then the message "Camera reset - Reset success." Wait until you hear the message "Please use mobile phone for configuration."

To start adding the camera, press the "+" symbol on the main screen.

The QR code reader on your mobile device will open automatically. Locate the QR code on the camera and scan it.

When you scan the QR code, the app checks the status of the device and continues the installation process.

If you want to add a device that has been shared with you, you can search for the QR code by tapping "Select QR from album."
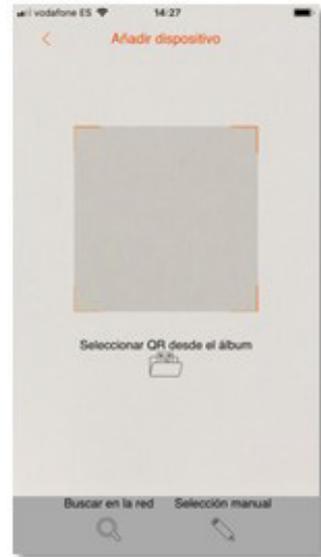
If you have not reset the camera before, it is recommended that you do so now as described at the beginning of this section. This is especially important if it has been a while since you last powered the camera.

After the reset is complete, tap "Continue.".

When you tap "Continue," your phone will start beeping so that it can connect the camera to your Wi-Fi network. Wait a few seconds until you hear the messages: "Connecting to Wi-Fi - Please wait for Wi-Fi … connecting"…and a few seconds later: "Connecting to the internet - Please wait for internet connecting…".
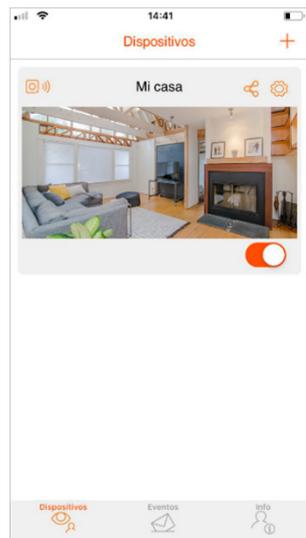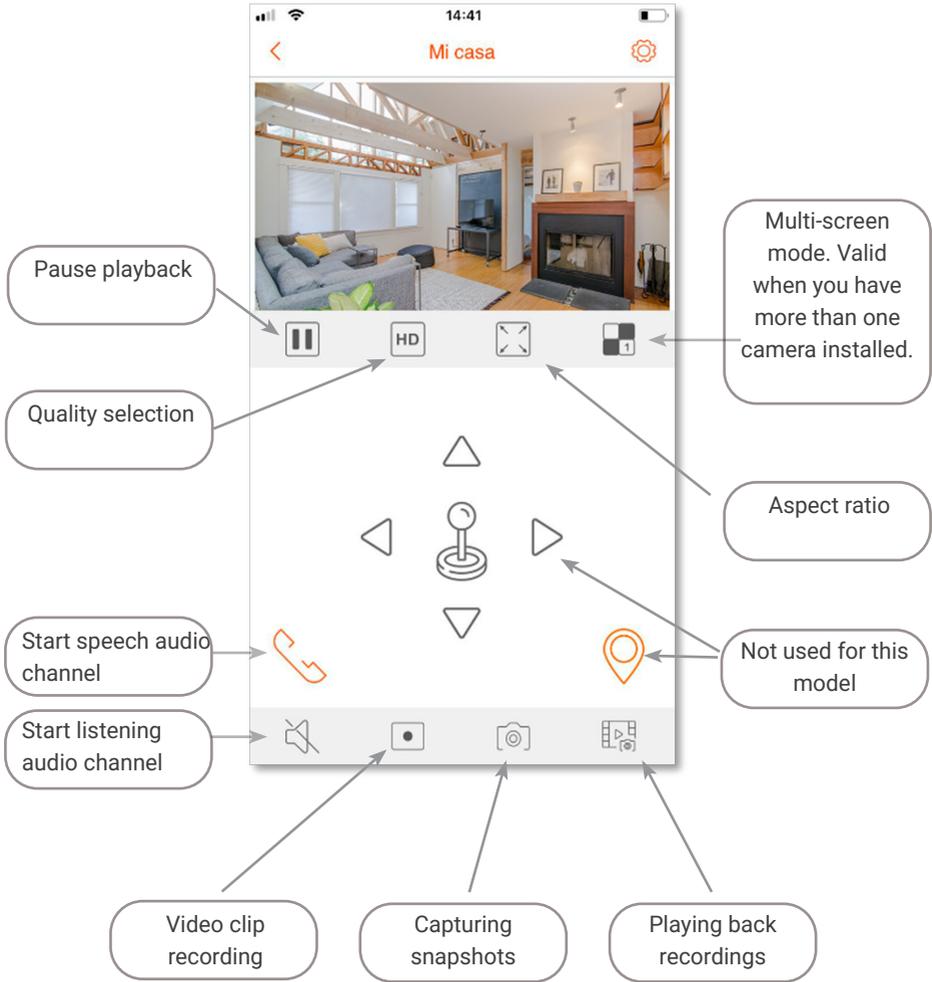
If the connection is successful, the camera will display the message "Camera connected - Welcome to use cloud camera." . Assign a name to your camera below.

When you click save, your camera will appear on the main screen. If you have more cameras, repeat the installation process and the cameras will be added in list mode on this main screen.

Tap on the camera image to view live video.

Multi-screen mode. Valid when you have more than one camera installed.

Pause playback

Quality selection

Aspect ratio

Start speech audio channel

Not used for this model

Start listening audio channel

Video clip recording

Capturing snapshots

Playing back recordings

14:41

Mi casa

## 6. OPENING AN AUDIO CHANNEL FOR LISTENING

By default, the audio channel for listening is closed (speaker symbol disabled). To listen, simply tap the speaker symbol to enable it.
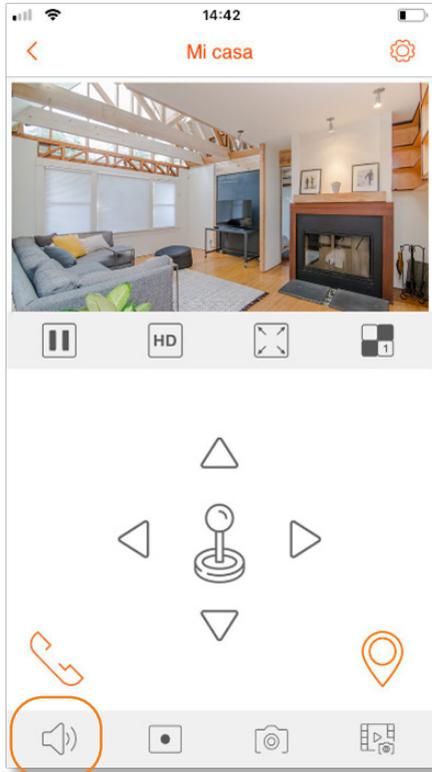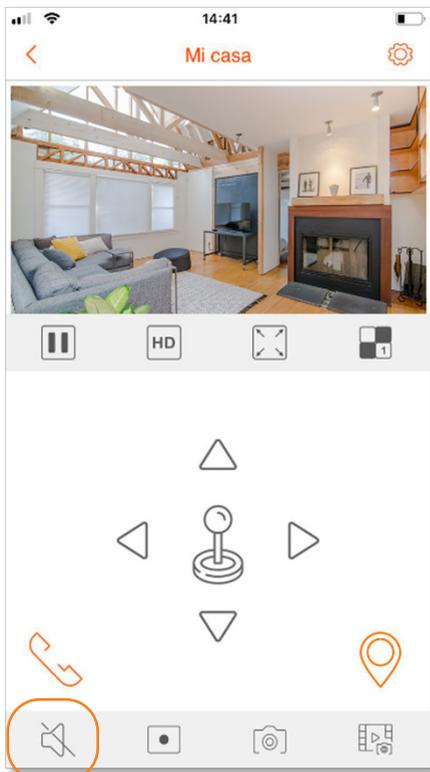
7. OPEN AN AUDIO CHANNEL FOR SPEAKING/LISTENING

If you want to be able to communicate with your camera (listen to audio and speak), tap the phone symbol (call) and the listening channel will automatically open (microphone symbol disabled).

To enable your phone's microphone and thus establish the speak/listen channel, a second confirmation is required. Tap the microphone symbol and it will be enabled.
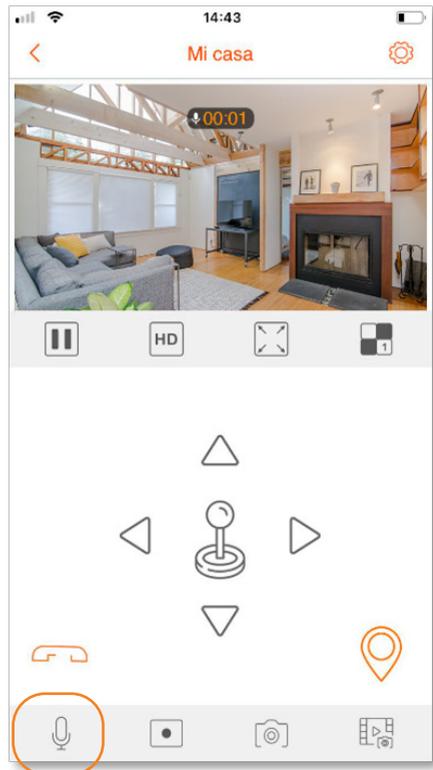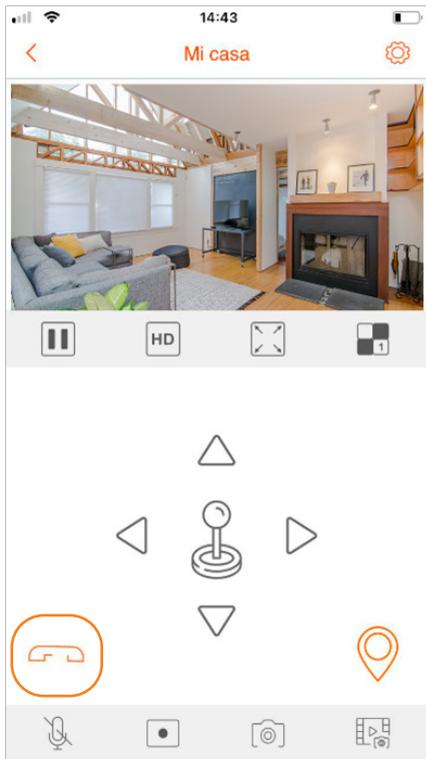
To end the intercom, press the phone symbol and all audio channels will close, returning to their initial state.
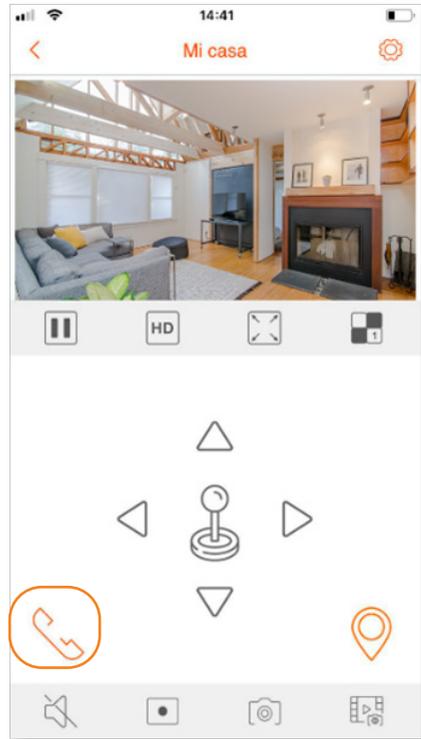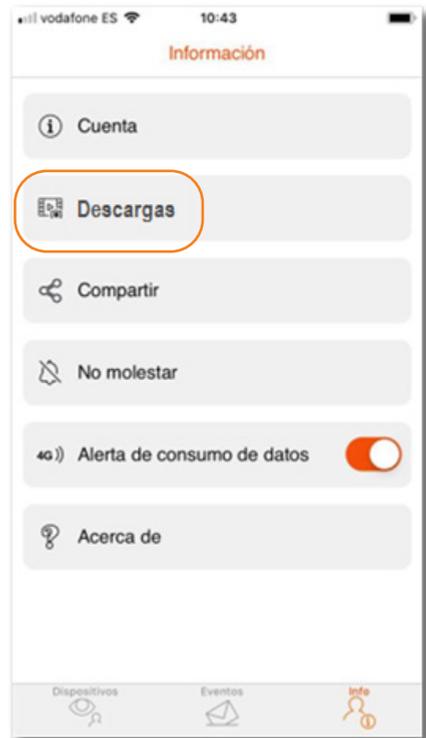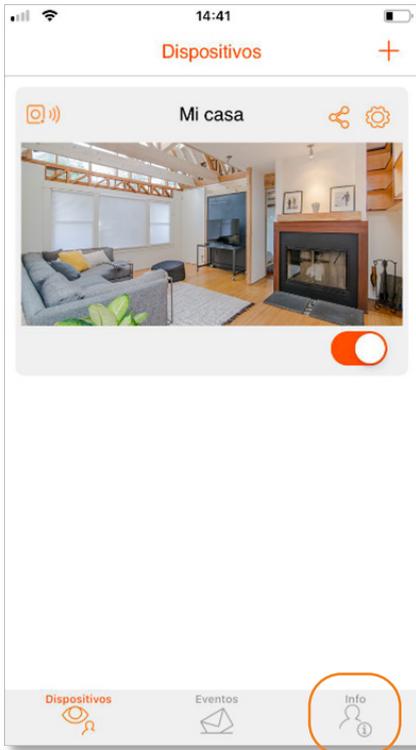
8. TAKING LIVE VIDEO SCREENSHOTS

If you want to capture an image or make a video clip of something that is happening while you are connected to your live camera, simply press the corresponding button on the bottom bar and the images or videos will be stored on your phone.
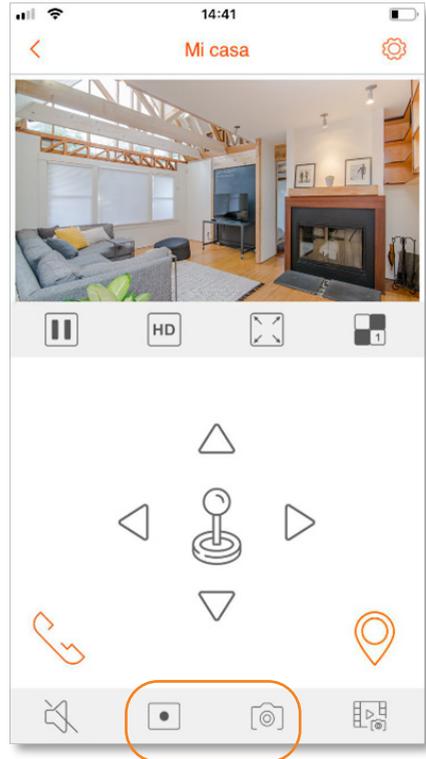
To view these recordings, tap "Info" on the main screen and then "Downloads."

Once you access these recordings within G2Call+, you can download the files to your phone's gallery so you can share them in a third-party app.

To do this, tap "Save" in the file list and select the files you want to download. Tap "Save" again. The files will be saved to your gallery.

9. SHARING YOUR CAMERA WITH OTHER USERS

You can share your camera with other family members or friends. To do this, they must install the G2Call+ app and create new user accounts as described at the beginning of this quick guide.

Once the users have been created, click on the "Share" button at the top right of the screen.
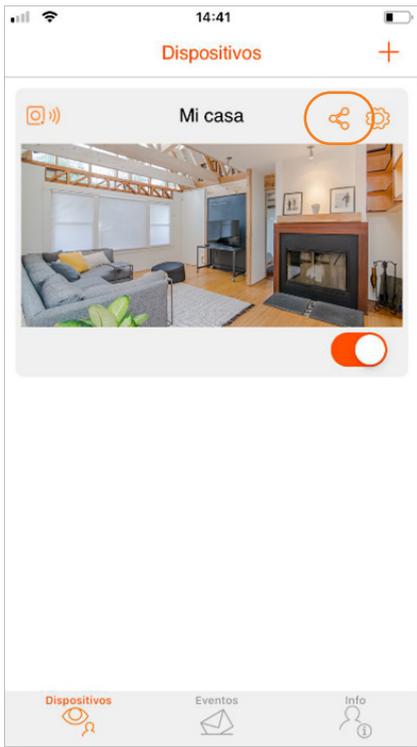
From here, you can share your camera in different ways:

By scanning the QR code that appears on your screen with the mobile phone of the user with whom you want to share the camera, using the "Add device" function on that phone.

Capturing the QR code and then sharing it with the interested person(s).


If you want to temporarily stop sharing your camera video, you can disable it using the video control on the main screen. Notifications are disabled when this control is disabled.
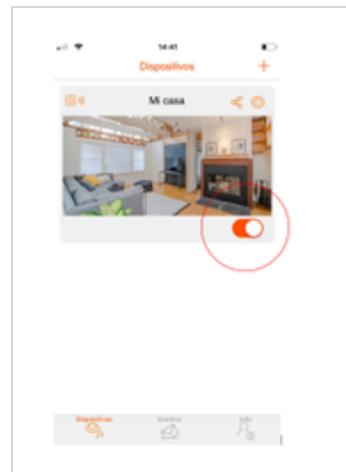
10. ENABLE/DISABLE NOTIFICATIONS

By default, motion detection notifications are disabled. You can enable/disable them as you wish by accessing the camera settings (gear icon in the upper right corner) and then going to "Detection," "Motion Detection," and "Notify.".
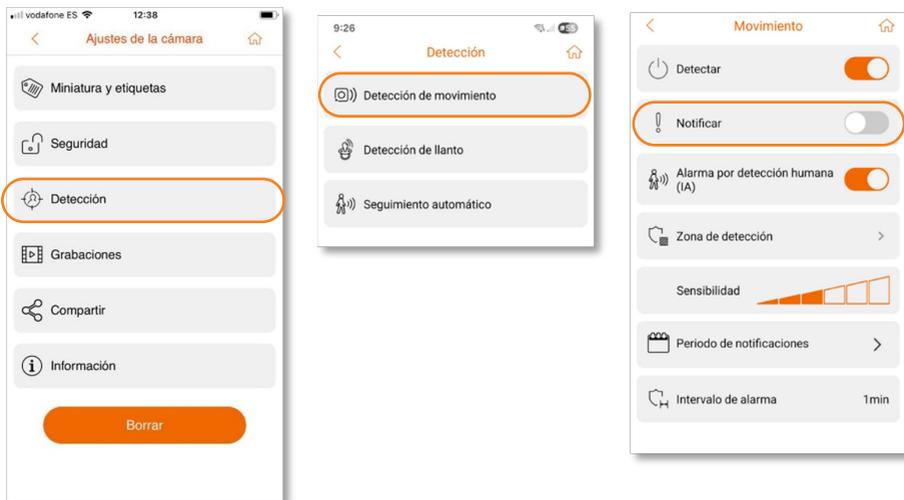
When detection is activated, regardless of whether notifications are enabled or not, an event will be generated in the "Events" section of the G2Call+ main menu. Accessing this section will show a list of all events. If the camera has a microSD card, tapping on the event will directly display these recordings.

You can disable notifications during certain time periods by accessing the "Notification Period" option and specifying the time periods during which you will automatically receive notifications in the app.

You can also activate cry detection and notifications in the "Detection," "Cry Detection," "Detect," "Notify" section.

11. MAKE LOCAL RECORDINGS ON A MICROSD CARD

To make recordings on a microSD card, proceed as described below.

- Disconnect the camera from its power source.

- Insert the microSD card into the slot (max. 256 GB). See page 7 of this manual for the location of the microSD slot.

- Power the camera back on and wait for it to come online.

- Access the camera settings (gear symbol in the upper right corner) and then click on "Information," "Storage," and format the card.
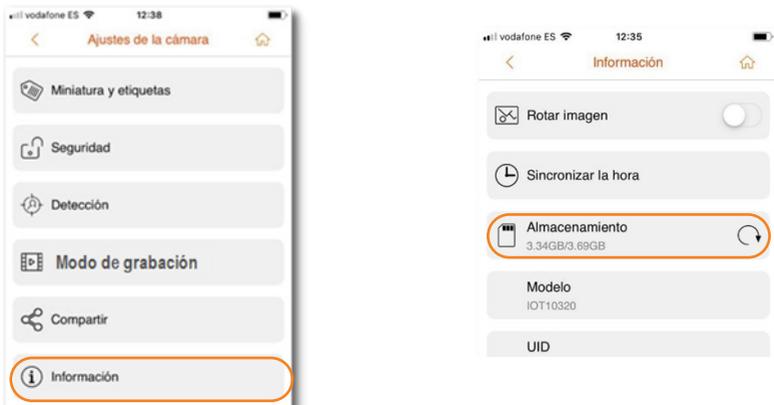
To determine the recording mode (continuous, motion detection, or scheduled), select "Recording Mode" from the menu above.

12. PLAY BACK RECORDINGS FROM THE MICROSD CARD

To play back videos stored on the microSD memory card, select the symbol at the bottom right of the main camera view.
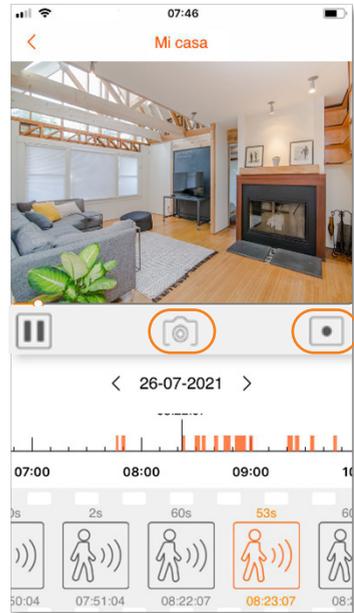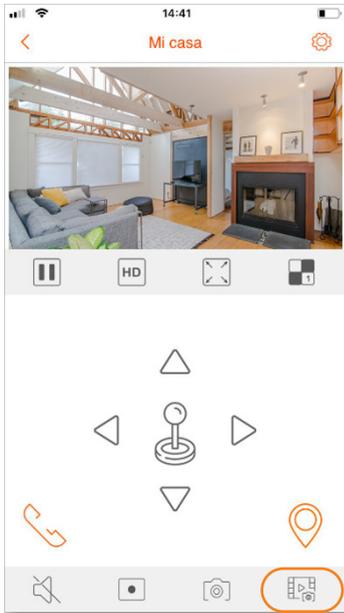
If you want to save a video or image to your mobile device during playback, tap the camera or video icons that appear on the recording bar.

13. LINK YOUR G2CALL+ ACCOUNT TO ALEXA

Your camera can also be viewed from compatible Alexa devices (Alexa devices with a screen). To do this, proceed as follows:

- Open the Alexa app on your mobile device.

- Go to the Skills and Games section and install the Golmar G2Call+ Skill.

- Tap "Grant Access" and enter your G2Call+ credentials.

- Once you have entered your credentials, your Alexa device will automatically add the cameras as Alexa devices.

- You can open the camera by saying to Alexa: "Alexa, open Entrance camera," where "Entrance" is the name of the camera in G2Call+. After Alexa's confirmation message, the camera will be displayed on the screen of your Alexa device.

14. LINK YOUR G2CALL+ ACCOUNT TO GOOGLE HOME

Your camera can also be viewed from compatible Google Home devices (devices with a screen). To do this, proceed as follows:

• Open the Home app on your mobile phone.

• Go to the SETTINGS menu and select "Works with Google." . On the next screen, search for G2Call and enter your G2Call+ credentials to import your cameras to your Google device.
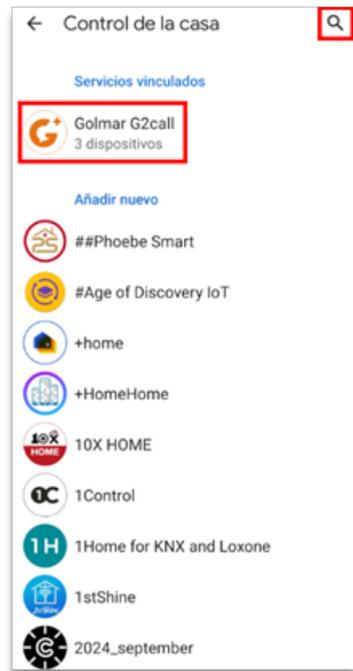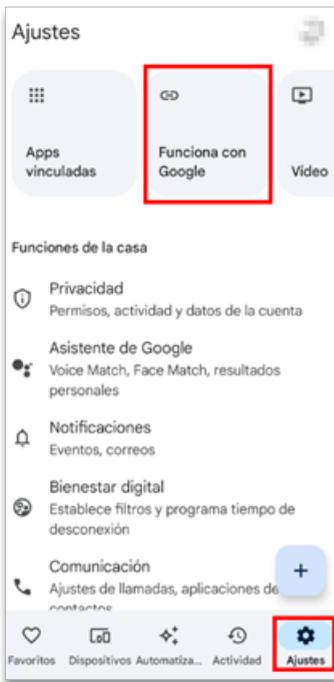

Follow the instructions from your voice assistant.

Once configured, you can open the camera by saying to Google Home: "OK Google, show me the Entrance camera," where "Entrance" is the name of the camera in G2Call+. After the confirmation message from Google Home, the camera will be displayed on your device.

15. CONNECTING THE CAMERA TO AN NVR VIA ONVIF PROTOCOL

To connect your camera to an NVR, you need to know the IP address assigned to it. The easiest way to find this out is by accessing the "Information" menu in the camera settings.

For example:
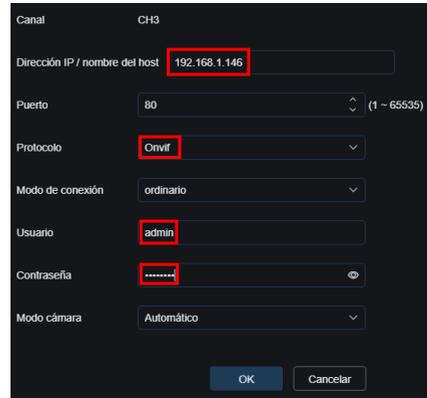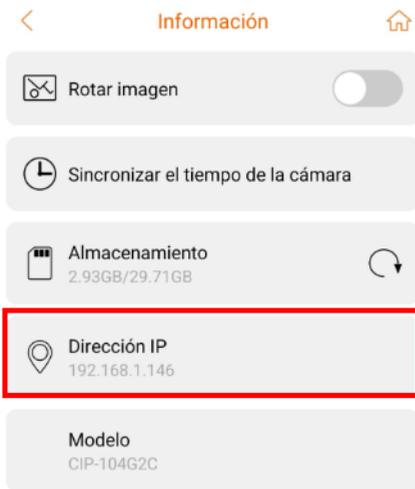
Once you know your camera's IP address, add it to your NVR manually using the ONVIF protocol. The default password can be found on the sticker that comes with the camera's QR code. You can also update this password from the Settings – Security menu.

Once the camera has been added to your NVR, you can store the images on your hard drive (including audio track) and control the camera's movement from the NVR app.

16. SYNCHRONIZING THE CAMERA TIME

To synchronize the camera time with G2Call+, go to the "Information" menu in the camera settings and tap on "Synchronize camera time." . The camera will synchronize with the time on your mobile phone. This is vitally important, especially when recording to a microSD card.

17. INFORMATION ABOUT THE WI-FI CAMERA AND CYBERSECURITY REGULATIONS

This device has been designed and manufactured in accordance with Directive 2014/53/EU (RED) and applicable European cybersecurity standards (ETSI EN 303 645 / EN 18031). These standards establish requirements to ensure protection against unauthorized access, data privacy, and communication security.

The camera uses the following communication ports for normal operation:

- **443** and **8443**: used by the mobile application for remote configuration and video transmission.

- **80** and **554**: mainly used for the ONVIF function on the local network.

These services are enabled when the device is in operation and disabled when it is turned off. The Wi-Fi function allows the camera to connect securely to the cloud, so that the user can obtain a remote view from the application.

The camera does not have external physical detection interfaces, so the risk to network security is reduced.

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